

How to reset an expired password:

Students: Go to students.dpcdsb.org . Click on the Office 365 dpcloud.dpcdsb.org tile, the system will prompt you to change your password when you login.

Staff: Go to dpcloud.dpcdsb.org . The system will prompt you to change your password when you login.

How to reset a forgotten password with Password Reset Tool:

DPCDSB has a password reset tool that is available for staff and students to access to reset a forgotten password. **In order to use this tool you must have registered for the system.** If you are registered please click on the link below.

Students: students.dpcdsb.org and select Password Reset

Staff: <https://passwordreset.microsoftonline.com/>

How to reset a forgotten password and have not registered for the Password Reset Tool:

Students: Please email your teacher and they can assist you. If you do not know your teacher email please call or email the school.

Staff: Please contact your Principal, VP, Manager, Supervisor or Site designated site contact and they can request a reset of your password from the ICT Department.

Registering for the password Reset Tool:

We suggest that all staff and students register in case a password is forgotten in the future. Please click on the following link to register.

Students: students.dpcdsb.org and select Self Registration For Password Reset

Staff: <https://account.activedirectory.windowsazure.com/PasswordReset/Register.aspx>

Please follow through with the on-screen prompts in order to complete the registration process.

****You will require access to either an external email account (non-Dufferin-Peel), or external phone (call or text) to complete the registration process.**

**Regards,
ICT - Service Desk**

Self Service: type [help](#) in the browser's address bar

Internal Extension: 25000

Tel: (905) 366-DESK or 1-866-376-5215

Our Website: <http://help.educ.dpcdsb.org/>